



Department of Business Regulation
Insurance Division
1511 Pontiac Avenue, Bldg. 69-2
Cranston, Rhode Island 02920

Insurance Bulletin Number 2020-3

Insurance Licensing during the COVID-19 emergency

The Governor of Rhode Island has issued a series of Executive Orders declaring a state of emergency due to the COVID-19 virus. Social distancing protocols as prescribed by the Rhode Island Department of Health aim to slow the spread of the virus. This bulletin is designed to conform insurance licensing (insurance producer, motor vehicle damage appraiser, company/independent adjuster, public adjuster, surplus lines broker, title, reinsurance intermediaries, life settlement brokers) to these protocols.

The following stipulations apply to insurance licensing until further notice:

- **March 31st expiration dates automatically extended until April 30th**. The affected licensees will receive email communication in this regard directly to the business email address associated with their license.
- **PearsonVue testing centers closed until April 30th**. In-person insurance licensing exams are suspended until April 30th.
- **Respect social distancing**. With regard to continuing education courses for resident insurance producers: we encourage *all providers* to adhere to the COVID-19 guidelines and **virtually deliver** those courses that are currently approved for in-person classroom delivery. We do not require those courses to be refiled for approval. We do, however, require that those applicable providers send an email to dbr.inslic@dbr.ri.gov within 30 days of the “live” virtually delivered course offering to ensure proper recording of such changes.

If you have any questions regarding licensing matters, please send an email to dbr.inslic@dbr.ri.gov. Our licensing team stands ready to support all licensing needs during these uncertain times.

Elizabeth Kelleher Dwyer
Superintendent of Insurance
March 19, 2020