

## Update on TDI actions related to COVID-19

---

To the insurers of Texas:

The coronavirus COVID-19 situation presents unique challenges to the insurance industry and all our workplaces. The Texas Department of Insurance will continue to perform all essential services, answer your questions, and work through issues as they develop.

This is a rapidly evolving, dynamic situation, and we intend to provide you with frequent updates on our activities. Here are some brief updates today:

- Governor Abbott's [actions Friday](#) included a provision allowing state agencies to request suspension of state laws or rules that may hinder or delay the state's coronavirus response. We'll be providing details soon on steps to ensure expanded access to medically necessary care and minimize potential regulatory burdens to providing that care.
- We encourage insurers to submit filings electronically. This helps provide services efficiently while many staff are telecommuting. Visit our [Filing Smart](#) page for more information on filing electronically.
- Visit our [coronavirus resource page](#) for past messages and guidance to the industry.

We'll continue to monitor this developing situation and take action as needed to ensure we can provide services and care to the people of Texas. We'll update you frequently as new information becomes available.

For more information, contact: [Accessibility@tdi.texas.gov](mailto:Accessibility@tdi.texas.gov)

Last updated: 3/16/2020